U.S. BANKRUPTCY COURT DISTRICT OF MAINE

TELEPHONIC PARTICIPATION IN HEARINGS FREQUENTLY ASKED QUESTIONS

1. Do I have to use CourtCall?

No. You have the option of appearing in person for hearings of the Bankruptcy Court for the District of Maine. However, if you want to appear telephonically in a regularly scheduled hearing, you must use CourtCall.

2. What are the charges for CourtCall's services?

The initial charge per participant for a CourtCall appearance is \$30.00 (0-45 minutes) and will be supplemented by \$7.00 for every additional 15 minute increment or portion thereof. For example, a 46 minute call would cost a total of \$37.00 as would a 60 minute call. Participants are charged for the entire time they are on with CourtCall, not just the time they are speaking with the Judge. There are no set up fees or cancellation fees. You may open an account with CourtCall or pay by check or by credit card. If you prefer, you may also schedule your appearance with CourtCall online.

3. Do I have to obtain permission from the court or other interested/objecting parties to use CourtCall to make an appearance?

Generally, no. Any party may appear telephonically for routine matters on regularly scheduled Court hearing days. The Court views the opportunity to appear telephonically as a privilege offered for the convenience of the parties. That privilege may be revoked in the event poor call quality interferes with the audio recording of the hearing or otherwise frustrates the orderly conduct of proceedings.

4. Can Attorneys/parties patch/conference other parties in on a CourtCall Appearance through their own phone?

No. To assure optimal sound quality, each participant must make their own arrangements with CourtCall.

5. Does the moving party have to provide CourtCall with the phone numbers of all parties that will be appearing at the hearing?

No. Each attorney who wants to appear telephonically is responsible for contacting CourtCall.